

2021

Quality care in our

Day Surgery

Network

Find a network facility for your health plan option



Day Surgery NETWORKS

You have cover for a defined list of procedures in our day surgery network on all plans, excluding the Executive Plan. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. On the Executive Plan you can use any approved facility. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

KH KEYCARE DAY SURGERY NETWORK

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KS KEYCARE START DAY SURGERY NETWORK

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

D DELTA DAY SURGERY NETWORK

Applies to members on the Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R8 700. This does not apply in an emergency.

S SMART DAY SURGERY NETWORK

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R9 950. This does not apply in an emergency.

Click on the region you would like to view

C COASTAL DAY SURGERY NETWORK

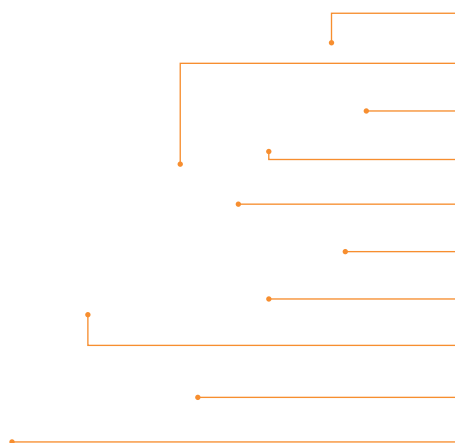
Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at any hospital in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape), except where otherwise indicated (*). The Day Surgery Network List only indicates hospitals that do not offer full cover for day surgery procedures in the four coastal provinces.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 700. This does not apply in an emergency.

O DAY SURGERY NETWORK ON ALL OTHER PLANS

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Delta and Smart) and Essential Comprehensive (excluding Delta) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 700. This does not apply in an emergency.



All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

LIST OF PROCEDURES COVERED IN THE DAY SURGERY NETWORK

The following is a list of procedures that we cover in a day surgery network.

B Biopsies

- Skin*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

Breast Procedures

- Mastectomy for gynaecomastia*
- Lumpectomy* (fibroadenoma)

E Ear, nose and throat Procedures

- Tonsillectomy and/or adenoidectomy
- Repair nasal turbinates*, nasal septum*
- Simple procedures for nose bleed (extensive cautery) to this
- Sinus lavage*
- Scopes (nasal endoscopy*, laryngoscopy)
- middle ear procedures (tympanoplasty, mastoidectomy, myringoplasty, myringotomy, and/or grommets)

Eye Procedures

- Cataract surgery
- Corneal transplant*
- Treatment of glaucoma
- Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

G Ganglionectomy

Gastrointestinal

- Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)*
- Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

Gynaecological Procedures

- Diagnostic Dilatation and Curettage
- Endometrial ablation

- Diagnostic Hysteroscopy
- Colposcopy with LLETZ
- Examination under anaesthesia

O Orthopaedic Procedures

- Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)*
- Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty*)
- Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review
- Repair bunion or toe deformity*
- Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

R Removal of foreign body

- Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S Simple superficial lymphadenectomy

Skin Procedures

- Debridement
- Removal of lesions* (dependent on site and diameter)
- Simple repair of superficial wounds

U Urological

- Cystoscopy
- Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

Some of these procedures are not covered on KeyCare and Essential Smart plans. These are noted by an asterisk * in the list above.

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Eastern Cape

East London	■ East London Eye Hospital (Pty) Ltd	KH				O
	■ Life Beacon Bay Hospital	KH	KS		S	O
	■ Life St Dominic's Hospital	KH			S	O
	■ Life St James Hospital	KH			S	O
Humansdorp	■ Life Isivivana Private Hospital	KH				O
Matatiele	■ Matatiele Private Hospital					O
Mthatha	■ Life St Mary's Private Hospital	KH				O
Port Elizabeth	■ Greenacres Hospital				S	O
	■ Life Mercantile Hospital*			D		
	■ Life St George's Hospital	KH	KS			O
	■ Medical Forum Theatre	KH	KS	D	S	O
Queenstown	■ Life Queenstown Private Hospital	KH			S	O
Uitenhage	■ Netcare Cuyler Hospital	KH				O

Free State

Bethlehem	■ Bethlehem Medical Centre	KH		D	S	O
	■ Mediclinic Hoogland	KH				O
Bloemfontein	■ Citymed Theatre	KH	KS	D	S	O
	■ Cure Day Clinics Bloemfontein	KH	KS	D	S	O
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH		D	S	O
	■ Life Rosepark Hospital	KH	KS	D		O
	■ Mediclinic Bloemfontein				S	O
	■ Stirling Hospital	KH		D	S	O
	■ Universitas Private Hospital	KH				
Frankfort	■ Riemland Clinic	KH				O
Harrismith	■ Busamed Harrismith Private Hospital	KH	KS			O
Kroonstad	■ Netcare Kroon Hospital	KH				O
Mangaung	■ Pelonomi Private Hospital	KH				
Sasolburg	■ Vaalpark Medical Centre	KH				
Welkom	■ Mediclinic Welkom	KH			S	O
	■ St Helena Hospital	KH				
	■ Welkom Medical Centre	KH		D	S	O

* Facility not covered on Coastal Plans

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Gauteng

Alberton	■ Clinton Clinic				D		O
	■ Optimed	KH			D	S	O
	■ The Ear and Eye Clinic	KH			D	S	O
	■ Union Hospital						O
Benoni	■ Karibu Day Clinic	KH					
	■ Lakefield Surgical Centre (Pty) Ltd	KH			D	S	O
	■ Life The Glynnwood Hospital	KH					O
	■ Linmed Hospital						O
	■ Optiklin Eye Hospital	KH					O
	■ Sunshine Hospital	KH					
	■ The Healthy Eye	KH	KS		D	S	O
Boksburg	■ Advanced East Rand Day Hospital	KH	KS		D	S	O
	■ Boksburg Medical & Dental Centre	KH	KS		D	S	O
	■ Sunward Park Hospital						O
Brakpan	■ Life Dalview Hospital	KH				O	
Centurion	■ Centurion Eye Hospital	KH	KS		D	S	O
	■ Centurion Day Hospital	KH	KS		D	S	O
	■ Unitas Hospital						O
Edenvale	■ Edenvale Day Clinic	KH			D	S	O
Florida	■ Constantia Clinic	KH	KS		D	S	O
	■ Fauchard Clinic	KH	KS		D	S	O
Germiston	■ Germiston Medical & Dental Centre	KH	KS		D	S	O
	■ Life Roseacres Hospital	KH			D	S	O
Heidelberg	■ Life Suikerbosrand Hospital	KH			D		O
Johannesburg	■ Bioart Fertility Clinic				D	S	O
	■ Centre of Advanced Medicine	KH			D	S	O
	■ Cure Day Clinics – Fourways	KH	KS		D	S	O
	■ Dr G M Pitje Day Clinic	KH	KS		D	S	O
	■ East Rand N17 Private Hospital						O
	■ Fordsburg Clinic	KH	KS		D	S	O
	■ Garden City Clinic	KH					O

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Gauteng

Johannesburg	■ Johannesburg Eye Hospital	KH	KS	D	S	O
	■ Life Bedford Gardens Hospital			D		O
	■ Life Brenthurst Hospital	KH	KS	D		O
	■ Life Fourways Hospital			D	S	O
	■ Life Springs Parkland Hospital	KH				O
	■ Linksfield Park Clinic					O
	■ Linkwood Clinic					O
	■ Mediclinic Midstream				S	O
	■ Mediclinic Morningside			D	S	O
	■ Mediclinic Sandton					O
	■ Milpark Hospital					O
	■ Mulbarton Hospital					O
	■ Nelson Mandela Children's Hospital	KH		D	S	O
	■ Park Lane Clinic					O
	■ Rosebank Clinic					O
	■ Sandhurst Eye Centre	KH	KS	D	S	O
	■ Intercare Day Hospital Sandton	KH	KS	D	S	O
	■ Sunninghill Nursing Home					O
	■ Twenty Twenty Eye Surgery Centre	KH		D	S	O
	■ Visiomed Eye Laser Clinic	KH	KS	D	S	O
	■ Vitalab Centre For Gynaecological Endoscopy			D	S	O
	■ Wits Donald Gordon Medical Centre			D	S	O
	Kempton Park	■ Arwyp Medical Centre	KH		D	
■ Birchmed Surgical Clinic		KH	KS	D	S	O
■ Ekurhuleni Surgiklin Day Clinic		KH	KS	D	S	O
■ Mercidoc Day Clinic		KH	KS			
Krugersdorp	■ Krugersdorp Private Hospital					O
	■ Netcare Pinehaven Hospital					O
Lenasia	■ Lenmed Clinic Limited	KH		D		O
	■ Lenmed Daxina Private Hospital	KH				O

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Gauteng

Midrand	■ Cure Day Clinics - Midstream	KH	KS	D	S	O
	■ Life Carstenhof Hospital	KH		D		O
	■ Netcare Waterfall City Hospital					O
Pretoria	■ Advanced Groenkloof Day Hospital	KH	KS	D	S	O
	■ Akasia Clinic					O
	■ Botshilu Private Hospital					O
	■ Bougainville Private Hospital	KH				
	■ Constantia Park Medical and Dental Centre	KH	KS	D	S	O
	■ Cure Day Clinics – Erasmuskloof	KH	KS	D	S	O
	■ Femina Clinic					O
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH	KS	D	S	O
	■ Intercare Day Hospital – Irene	KH	KS	D	S	O
	■ Jakaranda Hospital	KH				O
	■ Kilnerpark Narko Clinic	KH	KS	D	S	O
	■ Life Brooklyn Day Hospital	KH	KS	D	S	O
	■ Life Eugene Marais Hospital	KH	KS			O
	■ Life Faerie Glen Hospital					O
	■ Life Groenkloof Hospital			D	S	O
	■ Life Pretoria North Surgical Centre	KH	KS	D	S	O
	■ Life Wilgers Hospital				S	O
	■ Louis Pasteur Hospital	KH		D		O
	■ Mediclinic Legae	KH				O
	■ Mediclinic Kloof					O
	■ Mediclinic Medforum	KH				O
	■ Mediclinic Muelmed	KH				O
	■ Medkin Clinic	KH	KS	D	S	O
	■ Montana Private Hospital					O
	■ Moot Algemene Hospital					O
	■ Optimed Eye and Laser Clinic	KH				O
	■ Pretoria East Eye Institute			D	S	O
	■ Pretoria East Private Hospital					O

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Gauteng

Pretoria	■ Pretoria Eye Institute	KH					O
	■ Pretoria Urology Hospital						O
	■ Silverton Medical & Dental Centre	KH	KS	D	S		O
	■ Waterkloof Surgical Centre	KH		D	S		O
	■ Zuid Afrikaans Hospital	KH					O
Randburg	■ The Berg Day Theatre	KH	KS	D	S		O
	■ Olivedale Clinic						O
Randfontein	■ Lenmed Health Randfontein Private Hospital	KH					
	■ Life Robinson Private Hospital	KH		D			O
Roodepoort	■ Cure Day Wilgeheuwel Hospital	KH		D	S		O
	■ Life Flora Hospital						O
	■ Life Wilgeheuwel Hospital			D	S		O
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S		O
	■ Mayo Clinic	KH	KS	D	S		O
Soweto	■ Apex Surgi Centre Soweto	KH	KS	D	S		O
	■ Advanced Soweto Hospital	KH	KS	D	S		O
	■ Dr SK Matseke Private Hospital	KH		D	S		O
	■ Tshepo-Themba Private Hospital		KS				
Tembisa	■ Zamokuhle Private Hospital	KH	KS				O
Vaal	■ Clinix Private Hospital Sebokeng	KH	KS	D			O
	■ Mediclinic Emfuleni	KH		D			O
	■ Ocumed	KH	KS	D	S		O
Vanderbijlpark	■ Cormed Clinic						O
Vereeniging	■ Mediclinic Vereeniging				S		O
	■ Midvaal Private Hospital	KH		D			O
	■ Visiclin Eye Clinic	KH	KS	D	S		O
Vosloorus	■ Clinix Botshelong Empilweni Clinic	KH	KS		S		O
Westgate	■ Medgate Day Clinic	KH	KS	D	S		O

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KwaZulu-Natal

Amazimtoti	<ul style="list-style-type: none"> Kingsway Hospital KH O
Ballito	<ul style="list-style-type: none"> Alberlito Hospital O
Berea	<ul style="list-style-type: none"> JMH Morningside Day Hospital KH D S O
	<ul style="list-style-type: none"> McCord Hospital KH
Chatsworth	<ul style="list-style-type: none"> Life Chatsmed Garden Hospital D O
Durban	<ul style="list-style-type: none"> Ahmed Al-Kadi Private Hospital KH D S O
	<ul style="list-style-type: none"> Bluff Medical and Dental Centre KH KS D S O
	<ul style="list-style-type: none"> City Hospital KH O
	<ul style="list-style-type: none"> Durban Eye Hospital KH KS D S O
	<ul style="list-style-type: none"> Durdoc Clinic* KH
	<ul style="list-style-type: none"> Ethekwini Hospital and Heart Centre D O
	<ul style="list-style-type: none"> Hillcrest Private Hospital O
	<ul style="list-style-type: none"> Life Entabeni Hospital KH KS D O
	<ul style="list-style-type: none"> Life Westville Hospital D S O
	<ul style="list-style-type: none"> Lorne Street Anaesthetic Clinic D S O
	<ul style="list-style-type: none"> Nu-shifa Hospital KH O
	<ul style="list-style-type: none"> Parklands Hospital O
	<ul style="list-style-type: none"> St Augustine's Hospital KH O
<ul style="list-style-type: none"> Westridge Surgical Day Clinic KH KS D S O 	
Empangeni	<ul style="list-style-type: none"> Life Empangeni Private Hospital KH O
Howick	<ul style="list-style-type: none"> Howick Day Clinic KH D S O
	<ul style="list-style-type: none"> Mediclinic Howick O
Isipingo	<ul style="list-style-type: none"> Isipingo Clinic KH S O
Kokstad	<ul style="list-style-type: none"> Kokstad Private Hospital KH O
Ladysmith	<ul style="list-style-type: none"> Ladysmith Day Hospital KH O
	<ul style="list-style-type: none"> La Verna Hospital KH O
Margate	<ul style="list-style-type: none"> Margate Private Hospital O
	<ul style="list-style-type: none"> Shelly Beach Day Hospital KH D S O
Newcastle	<ul style="list-style-type: none"> Mediclinic Newcastle KH S O
	<ul style="list-style-type: none"> Mediclinic Newcastle Day Hospital KH S O
Pinetown	<ul style="list-style-type: none"> Life The Crompton Hospital KH O
	<ul style="list-style-type: none"> Pinetown Medicross Theatre KH KS D S O

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KwaZulu-Natal

Pietermaritzburg	■ Eden Gardens Private Hospital								○
	■ Life Hilton Private Hospital								○
	■ Mediclinic Pietermaritzburg						S		○
	■ Midlands Medical Centre						D		○
	■ Pietermaritzburg Eye Hospital	KH	KS	D	S				○
	■ St Anne's Hospital	KH	KS						○
Phoenix	■ Life Mount Edgcombe Hospital	KH							○
Port Shepstone	■ Hibiscus Private Hospital*	KH							
	■ Hibiscus Day Surgical Hospital	KH							○
Richards' Bay	■ Medicross Richard's Bay Day Theatre	KH	KS		S				○
	■ Melomed Richard's Bay*	KH	KS		S				
	■ Richards Bay Medical Institute Day Hospital	KH	KS		S				○
	■ The Bay Hospital	KH							○
Tongaat	■ Mediclinic Victoria	KH							○
Umhlanga	■ Gateway Private Hospital								○
	■ KZN Day Clinic	KH	KS	D	S				○
	■ Medstone Medical Centre T/A Umhlanga Eye Institute	KH	KS	D	S				○
	■ Netcare Umhlanga Hospital				S				○
Vryheid	■ Abaqulusi Private Hospital								○

Limpopo

Bela Bela	■ St Vincent's Hospital	KH							○
Lephalale	■ Mediclinic Lephalale								○
Louis Trichardt	■ Zoutpansberg Private Hospital	KH							○
Polokwane	■ Mediclinic Limpopo Day Clinic	KH	KS	D	S				○
	■ Mediclinic Limpopo	KH	KS						
	■ Netcare Pholoso Hospital				S				○
Thabazimbi	■ Mediclinic Thabazimbi	KH							○
Tzaneen	■ Mediclinic Tzaneen	KH			S				○

Mpumalanga

Barberton	■ RH Phodclinic	KH							
Emalahleni	■ Advanced De La Vie Day Hospital	KH	KS	D	S				○

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Mpumalanga

Emalahleni	■ Emalahleni Day Hospital	KH KS D S O
	■ Highveld Eye	KH KS D S O
	■ Life Cosmos Hospital	KH D S O
Ermelo	■ Mediclinic Ermelo	KH O
Middelburg	■ Life Midmed Private Hospital	KH KS O
Nelspruit	■ Lowveld Hospital	KH O
	■ Mediclinic Nelspruit	KH KS O
	■ Mediclinic Nelspruit Day Clinic	S O
	■ Surgiclinic	O
Piet Retief	■ RH Piet Retief Private Hospital	KH KS O
Secunda	■ Mediclinic Secunda	KH O
Trichardt	■ Mediclinic Highveld	KH O

North West

Brits	■ Mediclinic Brits	KH O
Carltonville	■ The Fountain Private Hospital	KH O
Klerksdorp	■ Life Anncron Hospital	KH S O
	■ Wilmed Park Private Hospital	O
Lichtenburg	■ Lichtenburg Clinic	KH O
Mafikeng	■ Victoria Private Hospital (Mafikeng)	KH O
Potchefstroom	■ Mediclinic Potchefstroom	KH O
	■ Mooimed Private Hospital	KH O
	■ Potchefstroom Medical & Dental Centre	KH D S O
Rustenburg	■ Ferncrest Hospital	D S
	■ Life Peglerae Hospital	KH KS O
	■ Rustenburg Medi-Care Centre	O
	■ Rustenburg Private Eye Clinic	KH KS D S O
Vryburg	■ Vryburg Private Hospital	KH O

Northern Cape

Hartswater	■ Jane Keyser Clinic	O
	■ Medi - Harts Day Clinic	KH O
Kathu	■ Lenmed Health Kathu Private Hospital	KH O
	■ Lenmed Royal Hospital and Heart Centre*	S

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Northern Cape

Kimberley	■ Mediclinic Kimberley	KH			O
	■ Narko Clinic	KH	D	S	O
Lime Acres	■ Finsch Mine Hospital	KH			
Upington	■ Kalahari Day Theatre Cataract and Eye Centre	KH	D	S	O
	■ Mediclinic Upington	KH			O

Western Cape

Atlantis	■ Wesfleur Private Clinic	KH	D	S	O
Bellville	■ Bellville Medical Centre	KH KS			O
	■ Khangella Eye Theatre	KH KS	D	S	O
	■ Mediclinic Louis Leipoldt	KH			O
Cape Town	■ Alchimia Clinic	KH	D	S	O
	■ Drs Aevitas Clinic PTY LTD		D	S	O
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd				O
	■ Cape Dental Theatres		D	S	O
	■ Cape Eye Hospital	KH			O
	■ Christiaan Barnard Memorial Hospital	KH	D	S	O
	■ Gatesville Medical Centre		D	S	
	■ Life Kingsbury Hospital		D	S	O
	■ Life Vincent Pallotti Hospital	KH KS	D	S	O
	■ Mediclinic Cape Gate Day Clinic	KH KS	D	S	O
	■ Mediclinic Cape Town		D	S	O
	■ Mediclinic Constantiaberg	KH	D	S	O
	■ Medicross Foreshore Day Hospital		D	S	O
	■ Mediclinic Panorama		D	S	O
	■ Mediclinic Strand				O
	■ Melomed Tokai	KH			O
	■ N1 City Hospital				O
	■ Netcare Blaauwberg Hospital				O
	■ Parow Medical and Dental Centre	KH KS	D	S	O
	■ Peninsula Eye Hospital		D	S	O
■ UCT Medical Centre (Pty) Ltd	KH			O	
■ Tokai Medical and Dental Centre	KH KS	D	S	O	
■ The Cosmetic Surgery Institute	KH	D	S	O	

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Western Cape

Ceres	■ Ceres Private Hospital	KH				O
Constantia	■ Driftwood Clinic	KH		D	S	O
Durbanville	■ Advanced Durbanville Surgical Centre	KH	KS	D	S	O
	■ Mediclinic Durbanville Day Clinic	KH	KS	D	S	O
	■ The Surgical Institute	KH	KS	D	S	O
George	■ George Surgical Centre	KH	KS	D	S	O
	■ Mediclinic Geneva	KH	KS		S	O
	■ Mediclinic George	KH	KS		S	O
Goodwood	■ Monte Vista Clinic	KH	KS	D	S	O
Hermanus	■ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital	KH		D		O
	■ Mediclinic Hermanus	KH				O
Khayelitsha	■ Thembani Theatres	KH		D	S	O
Knysna	■ Advanced Knysna Surgical Centre	KH	KS			O
	■ Life Knysna Private Hospital					O
Kraaifontein	■ Kraaifontein Medical and Dental Centre	KH	KS	D	S	O
Kuilsriver	■ Kuilsriver Private Hospital	KH				O
Milnerton	■ Intercare Day Hospital Century City	KH	KS	D	S	O
	■ Mediclinic Milnerton	KH			S	O
Mitchells Plain	■ Mitchells Plain Medical Centre*	KH		D	S	
Mossel Bay	■ Life Bay View Hospital	KH				O
	■ Vidamed Bay Hospital	KH		D	S	O
Newlands	■ Life Sport Science Orthopaedic Surgical Day Centre	KH		D	S	O
Oudtshoorn	■ Cango Medicentre	KH				O
	■ Mediclinic Klein Karoo	KH				O
Paarl	■ Cure Day Clinics - St Stephens Paarl	KH		D		O
	■ Mediclinic Paarl	KH				O
Parow	■ Advanced Panorama Surgical Centre	KH	KS	D	S	O
	■ Cure Day Clinics - Bellville	KH	KS	D	S	O
	■ Panorama Laser Clinic	KH		D	S	O

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Western Cape	
Plettenberg Bay	<ul style="list-style-type: none"> Mediclinic Plettenberg Bay 
Simon's Town	<ul style="list-style-type: none"> Advanced Harbour Bay Surgical Centre    
Somerset West	<ul style="list-style-type: none"> Advanced Vergelegen Surgical Centre    
	<ul style="list-style-type: none"> Cure Day Clinic - Somerset West    
	<ul style="list-style-type: none"> Mediclinic Vergelegen  
	<ul style="list-style-type: none"> Somerset Aesthetic Clinic    
Southern Suburbs	<ul style="list-style-type: none"> John Hill Eye Laser Centre*  
	<ul style="list-style-type: none"> Rondebosch Medical Centre   
Stellenbosch	<ul style="list-style-type: none"> Mediclinic Winelands Orthopaedic Hospital   
	<ul style="list-style-type: none"> Mediclinic Stellenbosch Day Clinic   
	<ul style="list-style-type: none"> Wijnland Fertility Clinic   
Vredenburg	<ul style="list-style-type: none"> Life West Coast Private Hospital  
Worcester	<ul style="list-style-type: none"> Advanced Worcester Surgical Centre   
	<ul style="list-style-type: none"> Mediclinic Worcester  
Lesotho	
Maseru	<ul style="list-style-type: none"> Willies Hospital 

VIEW OTHER NETWORK PROVIDERS USING FIND A HEALTHCARE PROVIDER ON THE DISCOVERY APP.



Doctor Networks



Major Joints Networks



Medicine Networks



Major Joints Networks



** Regional network hospital

* Facility not covered on Coastal Plans

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CONTACT

US

The following channels are available for your complaints and we encourage you to follow the process:

01

TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02

TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03

TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

04

TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

www.discovery.co.za

